

JCM Technologies, S.A. was established in 1983 by Joan Capdevila Mas, and within a few years it became a leader in the Spanish market. In 1991 it started its internationalisation process and opened commercial subsidiaries in France and Germany. JCM is currently one of the most recognised brands in Europe, and is present in more than 40 countries.

Taking this into account, its activity involves

**Designing, manufacturing and selling innovative,  
standard and OEM electronic products for door control.**

**In order to achieve the strategic goal of 'Guaranteeing product and service quality', it makes sure it uses the following criteria in all its processes and activities:**

- Establish the required controls and tests in the design stages in order to achieve a high quality and reliable end product, to reduce the environmental impact of our activity, and to assess in advance any possible impacts of new activities or services.
- Establish safety in the processes and the final control of the products, to ensure their quality.
- Compliance with clients' requirements in order to increase their satisfaction and even exceed their expectations.
- Compliance with all legal requirements, application legislation and concerned parties.
- Continual improvement of the effectiveness of the quality and environmental management system, by following the process indicators and pursuing the objectives and goals established by the Management.
- Revision of this policy to adapt it constantly.

Establishment of ethical values, commitment, relationship quality, innovation and international outlook.

- **ETHICS:** Not to act in a way that could be considered reprehensible in our environment.
- **COMMITMENT:** Take decisions and execute them within the agreed term and quality. Commitment to the protection of the environment including the prevention of pollution and mitigating and adapting to climate change.
- **RELATIONSHIP QUALITY:** Nurture all our relationships to get the best out of each one, acting with transparency and going to the center of the problem.
- **INNOVATION:** Provide original solutions from ALL areas.
- **INTERNATIONAL OUTLOOK:** Think 'big' and make decisions with a global outlook whenever necessary.

The **JCM Technologies, S.A.** Management is sure that, by applying these criteria, we will achieve better results and higher client, supplier and employee satisfaction, giving them access to this Policy Statement.

The Management.